# SAN DIEGO REFUGEE RESETTLEMENT PROCESS







Refugees arrive in San Diego - they are met by one of four local Resettlement Agencies (RAs) for Reception and Placement Services.



The RAs ensure that basic needs are met, and knowledge and skills are built so clients may focus on finding employment, adjusting to life in the US, and becoming selfsufficient.



(30 - 90 days of support)



Within the first 30 days of arrival, refugees receive screening and health services from the Refugee Health Assessment Program.



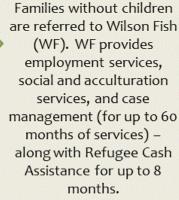
Families with children are referred to the County for public assistance including CalWORKs (up to 48 months of services), Medi-Cal, and





Refugees eligible for the CalWORKs Welfare to Work (WTW) program are referred to County service providers for employment services. Those that are not eligible for WTW, or those that self-refer & remain non-aided are also eligible for services for up to 60 months from date of







Single cases without children are referred to the County for public assistance including Medi-Cal and CalFresh.



# San Diego County's Resettlement Agencies

- Alliance for African Assistance
- Catholic Charities Dioceses of San Diego
- The International Rescue Committee, Inc.
- Jewish Family Service, Inc.

#### The County of San Diego's Welfare-to-Work/RES Service Providers

- East, South, Central and North Central Regions: Public Consulting Group, Inc. (PCG)
- North Regions: ResCare, Inc.



# COUNTY OF SAN DIEGO REFUGEE EMPLOYMENT SERVICES OVERVIEW



Refugee Employment Services (RES) is a program available to assist eligible refugee families to achieve self-sufficiency through employment. RES is administered by the County of San Diego, Health and Human Services Agency's Community Action Partnership (CAP).

### Who is Eligible for RES?

- Employment ready CalWORKs participants and some post-aid individuals whose immigration status is Refugee, Asylee, Certain Cuban and Haitian Entrants, and Trafficking and Crime Victims.
- Services for refugees are available for up to 60 months after arrival to the United States.

#### **What Services are Provided with RES?**

- All services provided via RES are employment related to lead to job placement and retention.
- Four main categories: employment (job club, career oriented workshops, job development, search, referral and placement, vocational training), English language training (including vocational), case management, and other (information and referral services, translation, acculturation).

## What are the Programs CAP Administers for Refugees?

- <u>EMASS</u> older refugee focused program through Union of Pan Asian Communities (UPAC) to provide outreach, peer mentoring support, linkage to social and health services socialization, acculturation, and reduction of isolation.
- Vocational English-As-A-Second Language (VESL) a language skills and employment focused program through the IRC that focuses on supporting refugee families to acquire the necessary skills to obtain a job as quickly as possible and develop a plan to upgrade their employment for more hours, better pay and benefits so they can achieve self-sufficiency.
- Work Readiness Exchange (WRE) work readiness training through the National Conflict Resolution Center (NCRC) to teach participants conflict management strategies, communication skills, and jobrelated life skills. WRE teaches quality habits to be a good employee, build the capacity in the refugee community to reduce conflict, avoid violence and create a healthier community.

#### Are there Services Other than Public Assistance Benefits for Refugee Families?

Resettlement Agencies can choose to put refugees in the Matching Grant program instead of referring them to the County or to Wilson-Fish. Matching Grant provides extended resettlement services enabling refugees to achieve economic self-sufficiency without accessing public cash assistance. Match Grant services will preclude refugees from applying for Refugee Cash assistance (RCA) or other public cash assistance for at least the first four months after arrival or eligibility.

Services are offered for up to 180 days after arrival.